



New Mexico Community Solar Program

Subscriber Information Disclosure Form – Appendix: Subscription Contact Details

This appendix provides information about the organizations involved in managing your community solar subscription. Community solar subscriptions can be complex and may involve multiple companies. The owner of the community solar project may work with other companies to enroll subscribers and manage subscriptions. Given the number of companies involved, it is important to know whom to contact regarding your subscription. The following types of companies may participate in advertising or managing your community solar subscription:

- 1. Subscriber Organization:** This company is the owner of the community solar project that you subscribe to. The Subscriber Organization may change if a project is sold.
- 2. Subscription Manager:** This company handles the daily management of your community solar subscription. This includes working with the utility to ensure you receive bill credits and billing you for the cost of your subscription. The Subscription Manager may be the same as your Subscriber Organization itself or a different company hired by the Subscriber Organization. The Subscription Manager may change during your contract period.
- 3. Subscriber Aggregator:** Your Subscription Manager may hire a separate company to conduct sales and sign customers up for community solar. These sales companies are referred to as Subscriber Aggregators and do not manage your subscription contract.

If you have any questions about your subscription, contact your Subscription Manager.

Subscription Manager	
Company Name:	Website:
Phone:	Email:
Customer Complaint Contact Information:	
Subscriber Aggregator	Sales Agent
Company Name (if applicable):	Name & Company:

If you have concerns regarding your community solar subscription or any sales activities, you may contact the New Mexico Community Solar Program Administrator at admin@csnewmexico.com. The subscriber agreement is a contract between you (the subscriber) and the Subscriber Organization or Subscription Manager. The Program Administrator is not a party to the contract and cannot provide advice on your contract's terms.

For more information, please visit: csnewmexico.com/community-solar-customers